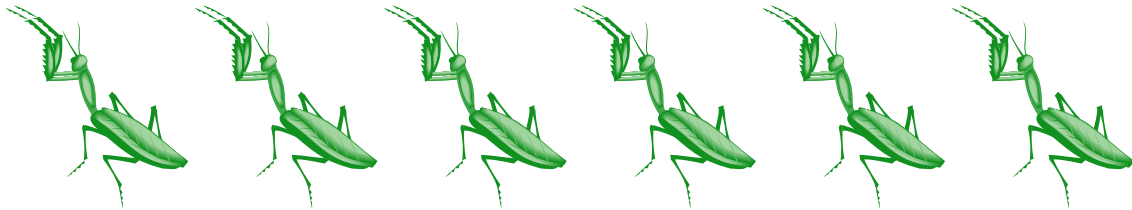


Mantis Services, Inc.

Newsletter

Winter 2026 Edition



Happy 2026 to all of our customers (new and old)! We hope that all of you had a Joyous and Happy



Holiday Season!

For the months of February and March we plan to apply fertilizer, herbicide for weeds and Pre-M. We highly recommend that you have your irrigation checked and ready to run as we will require watering within 24 hours of the application.

This is the time of the year where PATIENCE is important. Allow the weed to die off –no need to run to the phone and report a ton of weeds. As a reminder, if you fail to allow a full 6 weeks for the weeds to die off before calling and requesting a re-treatment, you will incur an additional charge of \$35.00

Remember, results will not happen overnight.



This time of year, you may notice various types of weeds, such as:



Dollar Weed



Hawks Beard



Wood Sorrel



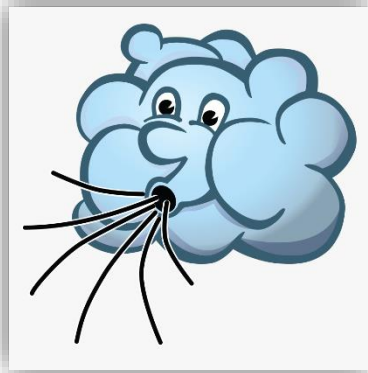
Oxalis

Poa Anna (Annual Blue Grass)



Weeds such as Poa Anna and Dove Weed are not controlled by herbicides and are considered perennial. They will die on their own.

In the winter months, we will not apply fungicides. Fungicide is not the cure for a fungus. It will only put it in a temporary dormancy and is short lived. A freeze, or better yet, a hard freeze, puts the fungus



into an inactive and dormant state until the soil in the ground warms up again. Which could take as long as late March to early

April. With freezes, frosts and just down right cold weather comes one concern that homeowners have: Lawn's browning/discoloring. This is completely normal and should not be a concern. However, lawns that are still being mowed

in the winter, especially prior to a freeze/frost, could damage a lawn, so please do not mow the lawn in the winter. This is very unhealthy for the lawn. **REMINDER:** there is a \$35.00 fee for fungus treatments. Because the fungicide doesn't kill the fungus, we are no longer going to make a special trip out to a property and apply for free. Chemical costs are constantly on the rise, and we can no longer consider this a re-treatment a Free of Charge Service.

RECAPING 2025 EDITION: We

continue to receive requests to change our

days of treatment due to mowers changing their schedules. This is very difficult for us to do. We try to meet the needs of our



homeowner's request, however, it's not as easy as it seems. A mow guy could have approximately 50-60 lawns, we have **hundreds**. It's not just a day we have to change; it's an entire route we have to move around. If a mowing company decides to change their day, please see if there is a way to have **THEM** move around **OUR** schedule. There are other avenues for them to take. We understand they have routes as well, but we can no longer continue to negotiate our days.

Remember whenever there is a weather disturbance of any kind, insect activity will be on the rise.

Much like a human, we tend to want to get out of the rain, or out of the cold, or into

the AC. Insects' mentality works the same.



If you see an increase of ants, roaches or spider activity, they are searching for a comfortable atmosphere with a convenient water source.

As a reminder to **all** homeowners, please be aware that the software sends out reminder notices to customers that have an email with us. The reminders can be an appointment notification, a credit card that has expired or a balance due on the account.

If there is a past due balance on the account, the software will suspend services automatically, until the balance is paid.

If you are unsure whether or not you owe for a service, please contact the office, otherwise, we will no longer service any account that has an open balance due to non-payment of at least one treatment. Reminders are sent via email and through mail (if you do not have email set up with us). If you haven't seen us on your property in a while, chances are, you have been suspended.

The delinquency on accounts is ongoing and we kindly request that you keep up with your services. Financial responsibilities are throughout our lives, and we understand that hardships can arise. If you are experiencing a hardship, call our office, we will work something out, or place the account on hold until you are ready to pick services back up.

However, if you are saving us for last on your to do list, know that we are not an exception to the financial rule. Your

payment is due upon receipt of your invoice (unless you have made special arrangements with the office staff).

Although this issue appears to come across as a No-Nonsense type of newsletter. We always want to close out with gratitude to our customers, both newly established, or have been around for decades.

Sometimes a stern approach can be taken the wrong way. However, that is never our intention. This business is here to educate the

homeowner and help communication increase so everything works like a well-oiled machine. The more information the homeowner has, the better the teamwork will be. It's nice when the communication works both ways, and there is respect and understanding with both parties. Let us continue down this path together so our business relationship can last for many years to come!

